

Tourism employers recruit mature workers and newcomers

by Heidi Riley

The Tourism Human Resources Sector Council held two events recently to provide an opportunity for tourism employers to recruit mature workers and newcomers to Canada.

Employers were recruiting for seasonal positions in **guest services, housekeeping, kitchen, management,** and more.

“Over **150** newcomers and about **90** mature workers attended the two events,” says **Andrea Bohner**, Human Resources Advisor. “These events gave job seekers a chance to speak with employers in a less crowded, more informal setting. For employers, it’s a chance to go beyond an e-mailed resumé and meet applicants face to face.”

For more information about the Tourism Human Resources Sector Council, call **566-5008** or visit www.choosetourism.ca

The following employers were on hand to recruit staff at the mixer for mature workers:

Boston Pizza

They have a staff of 60, which rises to about 75 to 80 in the summer. They will be hiring front of house greeters, hosts, dish washers, prep cooks, and line cooks.

“We are looking for rock star staff,” says Chris. “We can teach the job skills, but we can’t teach personality, and that’s what we are about as a dining experience.

“We look for people who are outgoing, friendly, relate well to people, approachable, with an easy smile,” says Sarah. “Our product sells the business, but the staff are the face of Boston Pizza. Our motto is ‘you’re among friends’, and that’s how our staff need to treat customers.

“We offer an opportunity to cross train in different areas of the restaurant, which is a great opportunity to increase your skills. If you show the interest and ability to learn, we are willing to train you.

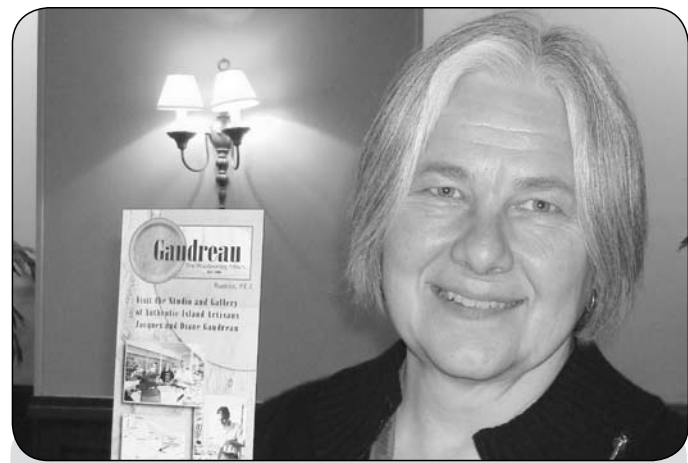
“Boston Pizza fosters a very positive environment. We offer incentives such as sharing gratuities with kitchen staff, so that all staff feel appreciated.”

To apply, pick up an application on site or visit www.bostonpizza.com and apply on-line.



Sarah Fletcher, Assistant General Manager, and Chris Doucette, General Manager.

Gaudreau Fine Woodworking



Diane Gaudreau, Co-owner.

Jacques and Diane Gaudreau are celebrating their 30th year in the business of making fine wood products such as trays, bowls and plates. In addition to their workshop in Oyster Bed Bridge, they also have a showroom featuring their products and a wide variety of Maritime-made items, including pottery, jewelry, and woven items.

They are looking to hire one full-time or two part-time **sales staff** for the summer months to work in the showroom. “It’s a very personalized sales environment,” says Diane. “We have long-standing customers who visit the store year after year. We look for people who are interested in the products and interested in the customers. High tech computer skills are not necessary. We can train people to use a calculator, but we can’t train people skills.

“Mature workers can be a great match with the age range and interests of our customers. They know how to engage visitors in discussion and get to know them.”

For more information and to apply, visit www.woodmagic.ca/Site/JOB.html



More tourism businesses that attended the event:

Rodd Hotel and Resorts:

This group of businesses has locations in Brudenell, Crowbush, Fox Meadows Golf course, and two hotels in Charlottetown. They employ **400 to 500** people in seasonal positions such as **servers, front desk, housekeeping, cooks, and maintenance.**

To apply, visit www.roddvacations.com/employment

Apply by e-mail to humanresources@roddhotelsandresorts.com

D.P. Murphy Inc.:

They employ close to 1,000 people on PEI. Positions include **managers, wait staff, kitchen staff, and front desk staff.**

To apply, visit www.dpminc.com

Murphy Group of Restaurants:

In the peak season, they employ about **350** people. During the off season, that number is usually around **240**. As they gear up for our busy season, some of the positions they are hiring for are **servers, hosts, dishwashers, line cooks, and managers.**

Visit www.murphygroupofrestaurants.ca

E-mail a resumé to lcampeau@murphyrestaurants.ca

Millstream Restaurant & Dairy Bar is looking to hire a **cook and a prep cook.**

Visit www.millstreamrestaurant.com

To apply, e-mail seaside@pei.sympatico.ca